

# The Cloudphysician Solution

## 01

### Activation (2 weeks)

This is where you get to know our team, and get your first glimpse of the path towards a complete Smart-ICU experience. Our team will come on-site and help execute a structured plan that best suits your ICU. Our Care Center consisting of our team of clinical specialists and support staff will be the 24/7 backbone of support for the bedside team.

- a.** We will pay special attention to training on operational and clinical aspects that focus on ICU best practices, personnel and processes.
- b.** Our 'ICU-in-a-box' deployment will seamlessly integrate into your ICU. Installing our hardware and software will then establish a robust connection to the Care Center.

## 02

### Augmentation (6 weeks)

As the process continues, your team will start seeing our Care Center team members more often as part of routine clinical care. We will be there 24/7 to support patient care, continued training and troubleshooting as and when you need it. It is here that we will need the support of your team as well to engage with us. As we like to say - bedside manner and 'websiteside manner' go hand in hand!

Your ICU will see our multidisciplinary team engage with you in:

- a.** Real-time proactive critical care support from super specialized doctors, critical care physician associates, critical care nurses, ICU dietitians, clinical pharmacologists.

We will help with:

- Admissions
- Treatment plans and daily rounds

- Response to emergencies like CODE BLUE events
- Early detection and proactive monitoring
- Discharge plans
- Secure chat augmented collaboration
- On-demand patient counseling
- b.** Continuous process improvement (continued medical and nursing education, morbidity meetings, quality improvement initiatives, and audits).
- Periodic operational and clinical reports
- Outcomes and operational dashboards
- Onsite and offsite training sessions and workshops with a globally recognized critical care team

## 03

### Digitization

(12-18 weeks)

Cloudphysician's solution brings in a layer of transparency and automation ensuring that ICU data moves to an easily accessible digital format. This ensures thoroughness of documentation making sure nothing is missed. It also allows for application of customized protocols and actionable alerts - all while ensuring that the workload of bedside caregivers is reduced enabling them to intelligently focus on clinical care of patients.

**a.** Many tools that do away with mundane tasks give your team the time that they did not have before. Automated vitals entry, evidence based protocols, speech to text, an intelligent note writing assistant all make work easy and accurate.

**b.** A mobile first approach makes care on the go happen the way it should.

**c.** A paperless ICU is eventually realized. As an immediate productivity benefit for example, you will see automated discharge summaries that ensure appropriate and timely approvals from third party administrators and insurance providers.

**d.** Real time and retrospective quality dashboards make compliance with NABH and JCI seamless. You will not only have a pulse on your patients but also get strong and clear visibility into the heart of your ICU.

## 04

### Empowerment

(6 months)

Cloudphysician will eventually create and maintain a center of excellence for critical care in each of its partner hospitals; empowering patients in the community to access world class care and empowering the partner hospital and its caregivers to deliver the highest level of care continually, sustainably and in an environment that values caregivers and advances their progression as health professionals.

What we envision for you:

**a.** To be a center for critical care excellence in the community

**b.** Foster and retain motivated and upskilled nurses

**c.** Discover the confidence to expand service lines and verticals

**d.** Collaborate on research and knowledge creation with us

**d.** Patient & patient family satisfaction

**d.** Care that demonstrates trust, transparency and excellence.

#### Cloudphysician

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to learn more about Cloudphysician's reimagined critical care solution configured to future-proof your ICU.



DISCOVER THE  
SMART-ICU SOLUTION