

## Residents of Nadiad receive quality care in their hometown

Hospital:

Multispecialty Hospital

ICU:

6 beds

Location:

Nadiad,

Gujarat

## **Problem**

Two anaesthesiologists from Nadiad, a town an hour away from Ahmedabad, Gujarat set up a practice to provide care for their local community. Their goal was to set up a full-fledged ICU within their hometown, saving members of the community from being transferred to higher healthcare facilities hours away in Ahmedabad.

However juggling between administrative responsibilities and clinical care was a challenge, and they found themselves restricted from effectively serving their community. This not only added stress on quality patient care, but saw them forced to transfer patients to higher healthcare facilities far out of town.

## **Impact**

Cloudphysician worked closely with the forward looking team to launch their 6 bed digital ICU with 24/7 management and tele-intensivist oversight.

The first task was to get the ICU up and running, Cloudphysician's team of experienced intensivists studied the type of patients that came to the hospital, and the resources available. They then created a plan for ICU machinery, and recommended pragmatic and cost effective critical care equipment.

RADAR was deployed as the primary care management platform within the ICU, supported by an experienced and skilled critical care team. The round the clock surveillance, and access to patient charts, orders, vitals, gave the anaesthesiologist team the confidence to admit and treat more patients. Patient data, and clinical workflows were managed digitally, eliminating the need for a paper trail and creating auditable documentation managed through RADAR. This improved record maintenance and the anaesthesiologists were able to access patient health information in real time anywhere.

With 24/7 support of highly trained intensivists overseeing the care of patients, this ICU has become a flag bearer for quality care and digital transformation by being completely paperless aside from consent forms.





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This partnership between the go-getter duo and Cloudphysician led to high quality care for patients in this Tier III Indian city, delivered through RADAR's state of the art clinical system. The people of Nadiad now get the care they need, right in their hometown. The nurses are comfortable with technology and have received the clinical and technology training needed to help them grow professionally. As a next step this hospital is moving towards publishing its performance metrics and participating in clinical research.